

Euan's Guide Access Survey 2026



Every year Euan's Guide ask people what they think about disabled access.



We ask you questions and you can post them to us in an envelope addressed to FREEPOST Euan's Guide.



It will take about twenty minutes to answer the questions.



You do not have to answer any questions you do not want to.

What will we ask you about



Section 1 - The Extra Time Factor



Section 2 - Disabled Access



Section 3 - How You Are Treated When Out And About



Section 4 - Accessible Toilets



Section 5 - Hoists



Section 6 - Transport

Have you heard of us before?

We will ask you if you have heard about Euan's Guide and the Motability Scheme.

Euan's Guide

Euan's Guide helps people to find places to visit and tells you about the disabled access information.

When you take part in the survey you can choose to be entered into a draw to win one of five £50 Amazon vouchers.

Motability

Motability helps disabled people get out and about by providing cars, scooters and powered wheelchairs.

Section 1 - The Extra Time Factor

Getting to places can take more time for some disabled people.

You might need to:

- Find out if a place is accessible before you go.
- Book help for your train journey.
- Book a ticket by phone because you cannot book it online.
- Wait for another bus because there is no space for your wheelchair.

These things can take extra time.



Do you spend more time doing these things than people who are not disabled?



Yes

☐

I Avoid Doing These Things

☐

Not Sure

☐

Section 2 - Disabled Access



In the past year, do you think access for disabled people has got:



Worse

☐

Stayed The Same

☐

Better

☐

Not Sure

☐

How confident do you feel about visiting new places?



Not Confident

☐

A Little Confident

☐

Very Confident

☐

Not Sure

☐



What would help you feel more confident about visiting new places?



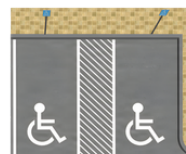
**Correct
Access
Information**

☐

**Having
Friends and
Family There**

☐

**Good
Transport To
Get There**

☐

**Having
Parking
There**

☐

**Having An
Accessible
Toilets There**

☐

**Having A
Changing Places
Toilet There**

☐

Section 3 - How You Are Treated When Out And About

This section asks about how staff and other people treat you when you visit places.

This question may make you feel upset or uncomfortable.

You can skip any question you do not want to answer.



When you are out and about, how often do people treat you badly because of your disability or access needs?

☐

Always

☐

Often

☐

Sometimes

☐

Rarely

☐

Never

Section 4 - Accessible Toilets

	Have you ever come across an accessible toilet you couldn't use?		
 Yes <input data-bbox="304 860 387 943" type="checkbox"/>	 No <input data-bbox="754 860 837 943" type="checkbox"/>	 Not Sure <input data-bbox="1203 860 1286 943" type="checkbox"/>	

	How confident do you feel about visiting new places?			
 Things In The Way <input data-bbox="292 1585 375 1668" type="checkbox"/>	 Dirty Toilets <input data-bbox="632 1585 715 1668" type="checkbox"/>	 No Changing Places Toilet <input data-bbox="943 1585 1026 1668" type="checkbox"/>	 Other <input data-bbox="1283 1585 1366 1668" type="checkbox"/>	

Other

Section 5 - Hoists

This section is about hoists, specifically when staying away from home overnight, in the UK.



Have you avoided an overnight trip in the UK because there was no hoist ?



Yes

☐

No

☐

Not Sure

☐

Section 6 - Transport



What is your main way of travelling?



Walk

☐

Cycle

☐

Taxi

☐

Bus

☐

Car

☐

Train

☐



How safe do you feel using public transport?



Not Safe

☐

A Little Safe

☐

Very Safe

☐

Not Sure

☐

Anything else you want to tell us about transport?

About Euan's Guide

Euan's Guide is the award-winning disabled access charity.

We're best known for our disabled access review website where disabled people can find and share reviews on the accessibility of places they visit.



Have you heard of Euan's Guide before taking the Access Survey today?



Yes

☐

No

☐

Not Sure

☐

About The Motability Scheme

Motability Operations supports the 2026 Euan's Guide Access Survey.

The Motability Scheme helps eligible people use their mobility allowance to lease:

- A car
- A Wheelchair Accessible Vehicle
- A mobility scooter
- A powered wheelchair

This can help people have more independence and freedom.



Have you heard of The Motability Scheme before taking the Access Survey today?



Yes

☐

No

☐

Not Sure

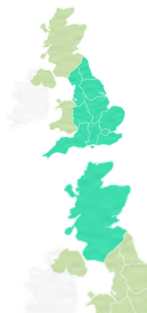
☐

About you

You're almost done! We just have a few questions about you. Remember these are all optional.

Don't forget to enter your email address if you wish to be entered into a draw for one of five £25 Amazon vouchers.

Where do you live?



England

☐

Scotland

☐

Wales

☐

Northern Ireland

☐

Other

I would like to:

☐

**To be entered into the £50
Amazon voucher draw**

☐

**To receive a copy of the survey
results**

☐

**To receive information from
Euan's Guide**

☐

**To receive information from The
Motability Scheme**

☐

None of the above

Please enter your email address if you would like to receive any of the above options.

That is the end of the survey.

Thank you.

Send us your answers

Different ways you can send us your answer.

	You can post them to us in an envelope addressed to FREEPOST Euan's Guide.
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	You can email them to us at hello@euansguide.com.
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	You can phone us in the office on 0131 510 5106 and go through your answers.
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Easy Read - Pictures by Photosymbols

